



Bayview Safety Swim & Splash

Frequently Asked Questions

LESSON OPERATIONS

- **Are there lifeguards onsite?**
 - Yes, there are always multiple lifeguards onsite during swim instruction.

- **Who else is onsite to help?**
 - Recreation & Park staff are available to assist with questions and stationed at the locker rooms to ensure the space remains safe and accessible to participants. Locker room attendants are same-sex to the space they are monitoring.

- **How many kids are in a class?**
 - 6 students per 1 instructor.

- **Can I get in the pool with my child while they are swimming?**
 - No, parents and guardians are not allowed in the water during class, but you are welcome to observe the lesson from the deck.

- **Can I observe my child while they are swimming?**
 - Yes, we encourage you to watch the lesson from the bleacher seating area.

- **What should we know before we get in the water?**
 - Participants should rinse off in the shower and use the toilet before entering the pool. Long hair must be tied back.

- **What equipment should my child bring?**
 - Participants will need a swim suit, goggles, and towel. Some participants may want to use a swim cap. BSSS is happy to provide these materials to participants in need on the first day of lessons. Once you receive these items, they are yours. Please take care of the materials and remember to bring them with you to each class. We are unable to provide multiple items.



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ATTENDANCE

- **Is there an attendance requirement?**
 - Yes. Participants will only gain the necessary skills to swim by attending all their scheduled lessons. If a participant misses three or more lessons without communication to program staff, they may be dropped from the session.
- **If my child is feeling sick, can they still participate?**
 - No. If your child is feeling unwell or has recently tested positive for COVID, please do not attend the lesson.

REC & AFTER-SCHOOL GROUPS

- **Will transportation be provided for these group participants?**
 - Please check with your child's after-school program about transportation.
- **Can I pick my child up from the pool when their lesson is over?**
 - Yes. If your child is participating through an after-school program, they will communicate with you directly about pick-up procedures. Please make sure you are following their procedures so we can ensure your child is safe.

GENERAL QUESTIONS

- **What is the age requirement to participate?**
 - 6-14 years old. All participants must be at least 48 inches tall.
- **Can siblings participate in this program?**
 - Siblings must be 6-14 years old and at least 48" tall. We will do our best to accommodate families, please contact the BSSS team for consideration.
- **Will food or snacks be provided?**
 - No, we are not providing food or snacks to participants.
- **Who can I contact with additional questions?**
 - **YMCA:** Vicky Carrillo – vcarrillo@ymcasf.org
 - **SF Rec & Park:** Monica Ferrey – monica.ferrey@sfgov.org